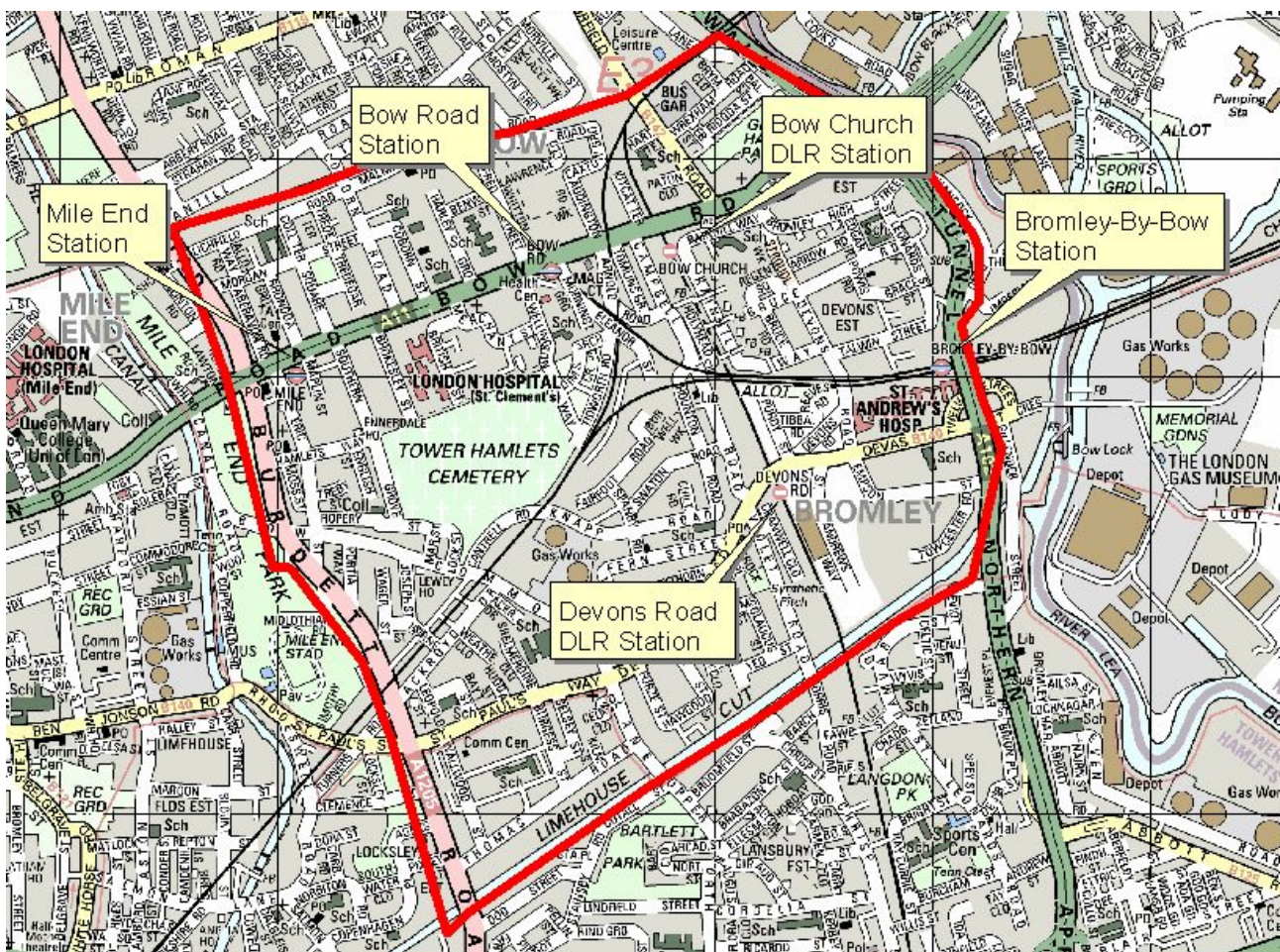


MEASURING ACCESSIBILITY PROJECT

UNDERGROUND STATION SURVEY

DO YOU LIVE IN THIS AREA?



IF SO, PLEASE HELP US WITH OUR RESEARCH BY COMPLETING THE QUESTIONNAIRE AND RETURN IT TO US BY 1st SEPTEMBER FREE OF CHARGE.

Survey carried out by NWA SOCIAL RESEARCH on behalf of the University



TOWER HAMLETS: WALKING TO THE UNDERGROUND STATION SURVEY

The University of Westminster are carrying out research into transport and accessibility issues in conjunction with Transport for London and the London Borough of Tower Hamlets. Please answer the following questions and post the form to NWA Social and Market Research – **YOU DO NOT NEED A STAMP.**

All the information will be treated confidentially.

Q1. What is the main purpose of your journey by underground today? (Please tick correct box)

- Work/Education
- Shopping
- Social/Leisure
- Visit Doctor / Hospital
- Other (please state) _____

Q2. Did you walk from home to catch the underground today?

YES **How long did the walk to the station take? _____ mins (Go to Q2a)**
NO **(Go to Q4)**

Q2a If Yes, did you walk to your NEAREST underground station?

YES **(Go to Q3)**
NO **(Go to Q2b)**

Q2b If No, why did you choose a station further away?

- More choice of train lines
- Better facilities (e.g. lift, seating, etc)
- Easier to get to (avoid main road etc) **(Go to Q2c)**
- Feel safer walking there (e.g. better street lighting)
- Cheaper fares
- Other (please state) _____

Q2c How long would it have taken you to walk from home to your nearest underground station? _____ mins

Q3 If you had a choice of 2 routes to the underground station, 'Route A' or 'Route B', which route would you have used TODAY. Please tick 'A' or 'B' for EACH CASE:

Which route would you have used TODAY?		Case 1	Case 2	Case 3	Case 4
Q3a	Route A involves crossing a busy road without a pedestrian crossing	A: 2 min <input type="checkbox"/>	A: 2 min <input type="checkbox"/>	A: 2 min <input type="checkbox"/>	A: 2 min <input type="checkbox"/>
	Route B avoids crossing a busy main road	B: 3 min <input type="checkbox"/>	B: 5 min <input type="checkbox"/>	B: 7 min <input type="checkbox"/>	B: 9 min <input type="checkbox"/>

Q4. Do you have any difficulty or concern in getting to/from the underground station that prevents you from making some journeys by train?

(e.g. broken pavements, difficulty crossing busy roads etc)

NO **YES**

- Please explain _____

Q5. How safe do/would you feel walking to/from home to your usual underground station at night?
 Very safe Fairly safe Neither safe or unsafe Fairly unsafe Very unsafe

Q6 Which route option would you use at night? Please tick 'A', 'B', 'C' or 'D' for EACH CASE:

	Case 1	Case 2	Case 3	Case 4
Option A: along a poorly lit, quiet road	A: 2 min <input type="checkbox"/>	A: 2 min <input type="checkbox"/>	A: 2 min <input type="checkbox"/>	A: 2 min <input type="checkbox"/>
Option B: along a well-lit, busy road	B: 3 min <input type="checkbox"/>	B: 5 min <input type="checkbox"/>	B: 7 min <input type="checkbox"/>	B: 9 min <input type="checkbox"/>
Option C: Would not go out at night	C: not use <input type="checkbox"/>	C: not use <input type="checkbox"/>	C: not use <input type="checkbox"/>	C: not use <input type="checkbox"/>
Option D: Travel by car (e.g. lift, taxi)	D: Car <input type="checkbox"/>	D: Car <input type="checkbox"/>	D: Car <input type="checkbox"/>	D: Car <input type="checkbox"/>

Q7. What is your home postcode? _____

Q8. Are you: Male Female

Q9. How old are you?

Under 16 years old 16- 24 years 25-44 years 45-59 years 60 or above

Q10. Do you have a health condition that limits your mobility?

NO YES - Please give details _____

Q11. Are you travelling with young children today?

NO YES

Q12. Which best describes your situation:

Employed full-time Employed part-time Full-time parent/carer Looking for work Student Retired Other (please state) _____

Q13. To which ethnic group do you consider you belong:

White Black Indian Pakistani Bangladeshi Chinese Mixed Race Other (please state) _____

Q14. FURTHER ASSISTANCE

Researchers from the University would like to talk to train users in more detail about their needs and experiences. This would take about 20 minutes. We will pay you £10 for your assistance. If you would be willing to help, please indicate:

Your name _____ Contact Tel. No _____

THANK YOU FOR YOUR ASSISTANCE.

**NO STAMP
REQUIRED**

FREEPOST

Licence number M1762

NWA Social Market Research

PO BOX 309

Stockton-On-Tees

TS20 1BR